

## Poor Management in China Zoo

Dear Editor,

I am writing to complain about the China Zoo. I am a regular visitor of the zoo as I like animals very much. Recently, I have noticed deteriorations in its condition, probably due to poor management. I would like to draw readers' attention to the following aspects which are particularly annoying to visitors and animals. Its environment was terrible when I visited it last Sunday.

The first problem is the dirty floor which was in the elephant's enclosure. The rubbish was scattered everywhere. It was disgusting and I was worried that it will affect visitors' health.

The other problem is about the zoo's security. I saw a man who fed the Monkeys. And then the monkeys bit him cruelly. Both a female visitor and I felt scared.

Besides, I saw two men who both got an iron rod. And they tried to break the Kangaroo's cage. On the other hand, I saw a man that rode on the elephant. The visitors' behavior was too unacceptable.

To solve the first problem, I suggest the zoo has the responsibility to employ more cleaners to clean the floor, and put up more posters with catchphrases to warn the visitors not to throw rubbish. Also, to rectify the visitors' behavior; I strongly suggest that the zoo needs to employ more security personnel to patrol the zoo. Otherwise, it may be dangerous for both animals and visitors.

Besides, the zoo needs to increase the number of catchphrases. Although there was a warning sign already, that was not enough obviously. As for the elephant's problem, I think the zoo needs to educate and train personnel to take care of the elephant in a correct way, but not in a cruel way. Also, it needs to improve the balustrade to prevent the visitors from going into the elephant enclosure.

Visiting the zoo should be a pleasant experience. They are likely to lose a lot of visitors if their zoo does not improve. It is a shame it has got into this state as just a little effort could remedy the situation.

Thank you very much for your kind attention.

Yours faithfully,

*Dennis Leung*

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